



**UNITED COMMUNITY
HEALTH CENTER**

Serving Southern Arizona Since 1983

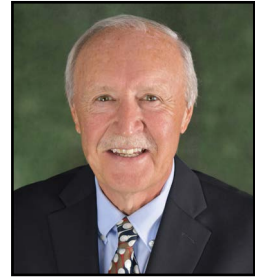
Annual Report

2021/2022

BOARD OF DIRECTORS



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Vice President



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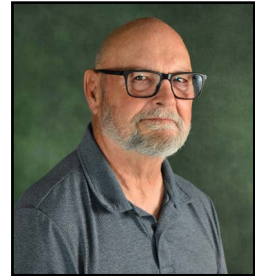
Margarita Salcido
Director



Mary Esparza
Director



Bill Praust
Director



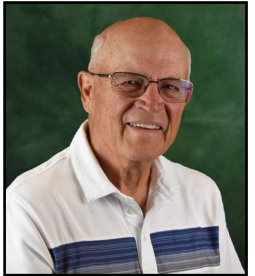
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Jay St. John
Director



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Director

LEADERSHIP



Claudette Pippin
CEO-Interim



Brenda Parnell
CFO



Yesenia Padilla
Clinical Operations Director



Willard Van Nostrand
Medical Director



Eric Black
Dental Director

MESSAGE FROM OUR LEADERSHIP

United Community Health Center (UCHC) is an integral part of several communities in Pima County, Arizona. Among them are Green Valley, Sahuarita, Arivaca, Three Points, Amado, and Vail.

For almost 40 years, UCHC has served the health care needs of people across the community and operates 12 distinct facilities, 2 mobile Dental RV's, an on site pharmacy, and in mid 2020 opened Behavioral Health services in order to provide compassionate, quality and accessible healthcare to our community.

We are pleased to bring you our annual report for the years 2021-2022. The financial information shown is the most recent and reflects our financial performance for the fiscal year, which runs from February 1, 2021 through January 31, 2022. Our operation data is reported on a calendar year basis and reflects data from calendar year 2022.

The COVID 19 pandemic has been front and center during the past two years and UCHC responded accordingly. Even with the challenges and work brought on by the pandemic, UCHC has continued to grow and respond to the communities it serves. A few highlights from the past two years demonstrate our progress and commitment:

- UCHC has been on the front line of the COVID19 response, administering over 16,000 vaccines, at our sites and through our mobile van.
- Behavioral Health Services opened in 2020, in the middle of the pandemic, but has grown and we continue to expand these services.
- Opened our second pediatric dental clinic next door to our pediatric clinic in Sahuarita.
- Began offering diabetic education appointments to patients. Education is provided by a Certified Diabetes Care & Education Specialist and Registered Nurse.
- UCHC purchased and remodeled our Training, Education, and Development (TED) center.
- Our service sites have been recognized as a Patient Centered Medical Home, (PCMH) which is a model of care recognized by the National Committee for Quality Assurance (NCQA) that puts patients at the forefront of care.

It has been said that the only thing you can count on in life is change, and UCHC is changing as well. In 2022, we said good-bye to our long time CEO Dr. Rodolfo Jimenez. His work and dedication over the past 13 years represent over a decade of service and commitment to our mission and we honor him and his service to UCHC.

Our staff, providers and community partners are the champions that have worked throughout the pandemic to build a better future. They embrace the vision of world where healthcare is both affordable and accessible to everyone.

We are committed to carrying forward the legacy of UCHC's past into the future, and we are confident and ready to meet the challenges ahead.

ABOUT UCHC

United Community Health Center is a Federally Qualified Health Center (FQHC) that provides primary and preventative health care to the population of Southern Arizona. UCHC is open to all, regardless of a patient's ability to pay.

UCHC is a certified Patient Centered Medical Home (PCMH) recognized for using evidence-based patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

MISSION STATEMENT

We deliver quality care that is accessible, comprehensive, innovative, compassionate, and culturally sensitive in an atmosphere of trust and respect.

VISION

United Community Health Center will be a premier Federally Qualified Health Center dedicated to delivering the highest quality care to the people and communities we serve.

VALUES

- Unmatched quality care delivery
- Paramount customer service
- Respect for individuals and cultural awareness
- Multidisciplinary team approach
- Active patient engagement and personal responsibility for health care goals



UCHC Services

PRIMARY CARE

UCHC's focus is to provide comprehensive primary healthcare services including office visits for illness, injuries, chronic conditions, immunizations and health maintenance for all ages.

BEHAVIORAL HEALTH

In 2020, UCHC expanded its services to provide Behavioral Health Services to our Green Valley and Sahuarita community. This department continues to grow as we add more behavioral health providers, clinical space and expand services to other UCHC locations.

DENTAL CARE FOR KIDS

Dental Care for Kids is provided at two UCHC locations; Green Valley and Sahuarita. In addition to the office setting, UCHC has two mobile dental clinics that travel to the schools in the communities we serve providing accessible and innovative dental services to children.

TRANSPORTATION

Free transportation is available for UCHC patients and includes rides to UCHC appointments, labs, radiology and referred specialist. Transportation can be requested at the time a patient books their appointment.

LAB SERVICES

Lab services are available at UCHC's Freeport location and at UCHC's Three Points location.

ENROLLMENT & SLIDING FEE DISCOUNT PROGRAM

UCHC offers a Sliding Fee Scale to all income-eligible patients with a need for medical and/or dental services who do not currently have insurance or other means to pay for such services. Certified application counselors can help patients navigate and apply for AHCCCS, health insurance through the Federal Marketplace and other state run programs such as SNAP.

PHARMACY

Avita Pharmacy is located on-site at UCHC's Continental Family Medical Center location and is available for in-person pick up or mail order. The pharmacy is open to the public.

Diabetic Education



Deb Ardrey, RN, BSN, CDCES
Certified Diabetes Care & Education Specialist

In 2020, Deb Ardrey, RN Case Manager for UCHC completed her education to become UCHC's diabetic educator. Deb plays a critical role for UCHC's diabetic patients.

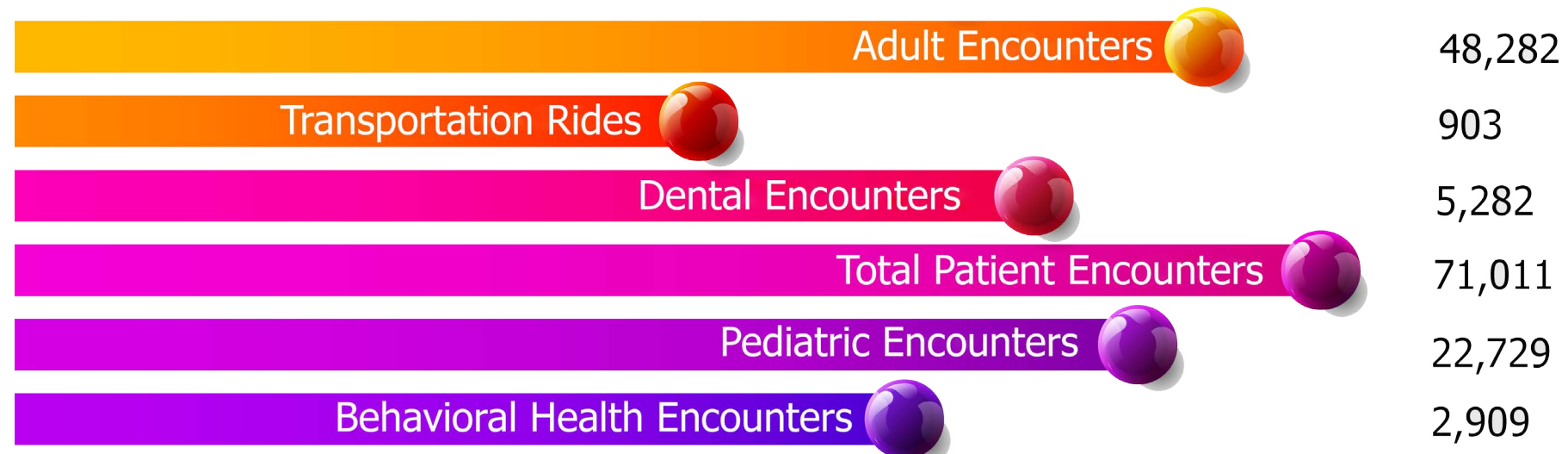
Through her care as a nurse and knowledge of diabetes, Deb is able to teach patients how to manage their disease and live a healthy life.



A growing organization since 1983...

From hundreds of patients to 20,000!!!
 From 2,000 visits per year to over 70,000!!!

2022 Encounter Numbers

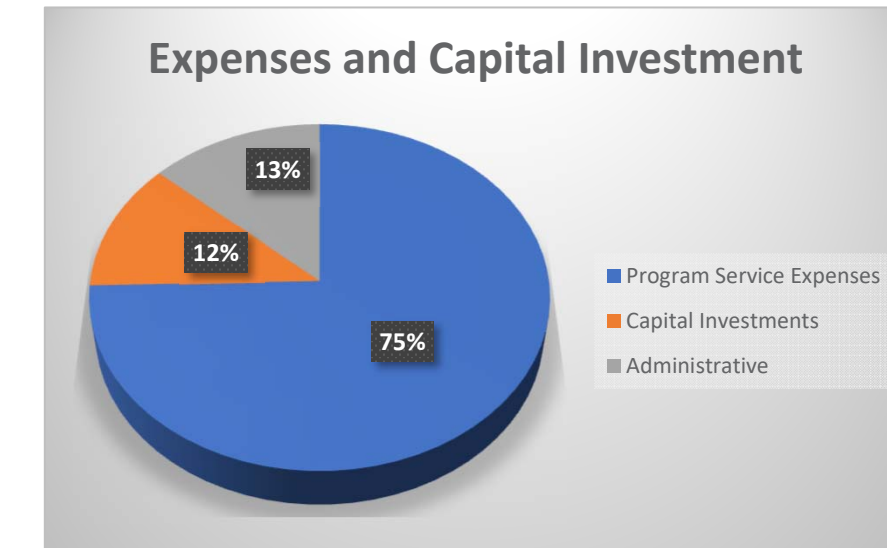
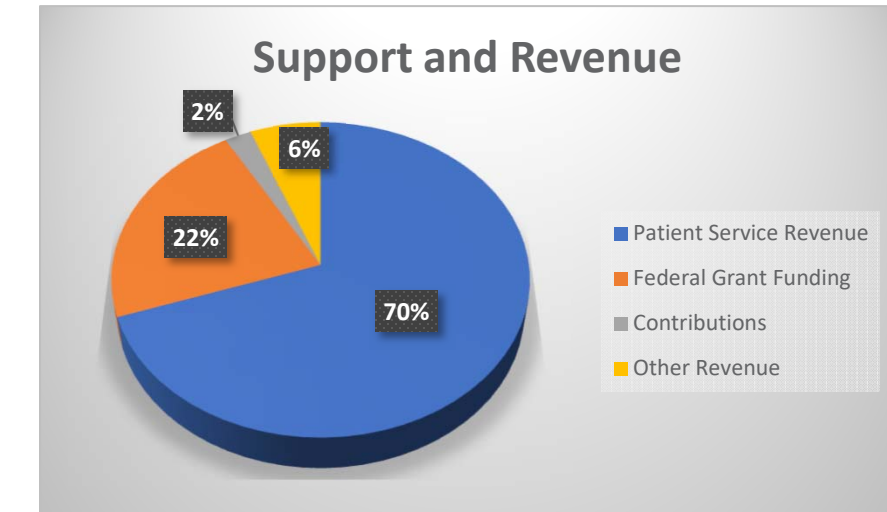


FINANCIAL SUMMARY

Financial Summary
 Fiscal Year Ended January 31, 2022

Type of Funding	
Patient Service Revenue	\$13,332,263
Federal Grant Funding	\$4,210,257
Contributions	\$431,488
Other Revenue	\$1,142,079
	<u>\$19,116,087</u>

Utilization of Funding	
Program Service Expenses	\$13,578,434
Capital Investments	\$2,191,589
Administrative	\$2,433,567
	<u>\$18,203,590</u>



community



Town of Sahuarita's annual Spooktacular. UCHC gave out candy and toothbrushes.



Team UCHC at the 2022 Hunger Walk! UCHC Sponsored the walk that benefited the Community Food Bank of Southern Arizona.

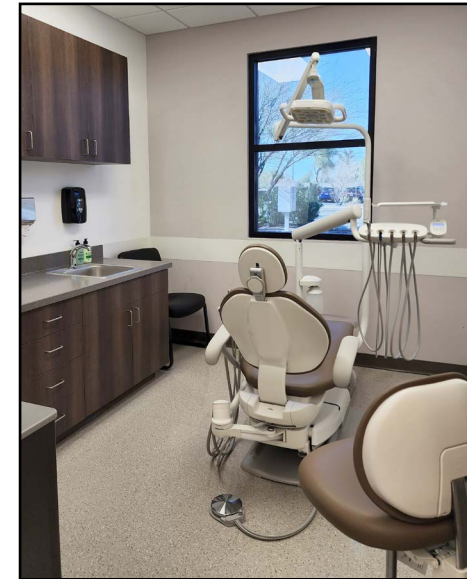


COVID Vaccine Event at Sopori Elementry School.

NEW LOCATIONS AND RESOURCES



Training, Education and Development Center (TED Center) will be used for staff training and community events. 18090 S. La Canada Dr., Sahuarita, AZ 85629.



Exam room at La Canada Dental Care for Kids in Sahuarita.



Behavioral Health office in Green Valley.



COVID Vaccine Van.

THANK YOU!

Community Partners

- Amado Food Bank
- Amado Community Alliance
- Arivaca Area Health Services
- Arivaca Connection
- Arivaca Fire Department
- Arizona Department of Transportation
- Altar Valley Unified School District
- Avita Pharmacy
- Alzheimer's Association
- American Red Cross
- American Cancer Society
- Better Together
- Continental School District
- Country Fair White Elephant
- CPAC Community Performing Arts Center
- Coffee News
- Delta Dental
- Desert Times
- FICO
- First Things First
- Freeport McMoRan Copper & Gold Inc
- Friends Indeed
- Friends of Robles Ranch
- Green Valley Sahuarita Chamber of Commerce
- Greater Vail Area Chamber of Commerce
- Green Valley News
- Green Valley Food Bank
- Green Valley Council
- Green Valley Recreation
- Greater Green Valley Community Foundation
- Grace Lutheran Church
- Green Valley Firefighters Foundation
- Green Valley Health Fair
- Green Valley Fire District
- La Posada
- Pima County
- Posada Life Community Services
- Quail Creek
- Reach out and Read
- Rincon Valley Fire Department
- SNAP
- Sahuarita Unified School District
- Salvation Army
- Sahuarita Police Department
- Sahuarita Food Bank
- Sahuarita Police Department
- Sahuarita Times
- Sahuarita Unified School District
- The Fence Post
- The Salvation Army
- The Vail Voice
- Trico
- Town of Sahuarita
- United Way of Tucson
- Vail Unified School District
- Valley Presbyterian Church
- Valley Assistance Services
- Vail Preservation Society
- Valley Verde Rotary



United Community Health Center would like to give a SHOUT OUT to Rodolfo Jimenez, DO. Dr. Jimenez served as CEO for seven years and as medical director for years prior. Dr. Jimenez was loved by his patients and the Green Valley community.

Thank you, Dr. Jimenez for your dedication and contributions to United Community Health Center. We wish you all the best on your future endeavors.

T H A N K Y O U

UCHC CLINICAL LOCATIONS



UCHC at Freeport McMoRan Copper & Gold Building
1260 S. Campbell Rd. Bldg # 2
Green Valley, AZ 85614
520.407.5400



UCHC at Continental Family Medical Center
1260 S. Campbell Rd. Bldg #1
Green Valley, AZ 85614
520.407.5900



UCHC at Sahuarita Heights
2875 E. Sahuarita Rd.
Sahuarita, AZ 85629
520.576.5770



UCHC at Santa Cruz Valley Regional Hospital
4475 S. I19 Frontage Rd. Suite 139
Green Valley, AZ 85614
520.407.5910



UCHC at La Posada
670 S. Park Centre Avenue
Green Valley, AZ 85614
520.648.8900



UCHC at Old Vail Middle School
13299 E. Colossal Cave Rd.
Vail, AZ 85641
520.762.5200



UCHC at Arivaca
17388 W. 3rd St.
Arivaca, AZ 85601
520.407.5500



UCHC at Amado
28720 S. Nogalas Highway
Amado, AZ 85645
520.407.5510



UCHC at Three Points
15921 W. Ajo Way
Tucson, AZ 85735
520.407.5700



UCHC at La Cañada Pediatrics
18857 S. La Cañada Dr.
Sahuartia, AZ 85629
520.407.5800

Dental Care for Kids



UCHC Dental Care for Kids
1260 S. Campbell Rd. Bldg #1
Green Valley, AZ 85614
520.407.5617



La Cañada Dental
18841 S. La Cañada Dr.
Sahuartia, AZ 85629
520.407.5617

